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NOONAN
ENERGY

A message to our valued customers

As we head into the 2026-2027 heating season, we want to address a concern that is affecting families and businesses across our region: the continued volatility in global energy markets.

The cost of home heating oil, propane, natural gas, electricity, and transportation fuels continues to be influenced by a variety of global events and market conditions. For heating oil specifically, pricing is affected not only by the cost of crude oil, but also by refining, transportation, storage, and the ongoing costs of safely operating a local delivery business.

Like you, we are concerned about these price fluctuations. While we do not have control over global energy markets, we are committed to doing everything possible to keep our pricing competitive while continuing to provide the dependable service you rely on.

We understand that higher energy costs place a real burden on household and business budgets. Our team remains focused on serving our customers responsibly, maintaining reliable deliveries, and helping keep your home and family safe, comfortable, and warm throughout the winter.

Assistance Resources

If you are concerned about heating costs this season, financial assistance may be available.

Massachusetts residents may qualify for the Low Income Home Energy Assistance Program (LIHEAP/HEAP), which helps eligible households pay heating bills during the winter months: <https://www.mass.gov/info-details/learn-about-home-energy-assistance-heap>

In addition, local councils on aging, community action agencies, churches, and organizations such as The Salvation Army may offer seasonal assistance programs. We encourage customers facing financial hardship to explore these resources and contact us to discuss available payment options.



Ways to reduce fuel consumption this winter

While no one can control the weather, there are several steps you can take to improve efficiency and help reduce fuel usage:

1. Maintain a consistent thermostat setting

Keeping your thermostat at a steady, moderate temperature can improve heating efficiency. Frequent temperature swings often cause heating systems to work harder than necessary.

2. Install or utilize a programmable thermostat

Programmable thermostats allow you to automatically lower temperatures when you're sleeping or away from home and return to comfortable settings when needed, helping reduce fuel consumption without sacrificing comfort.

3. Improve home insulation

Proper insulation helps retain heat and can significantly reduce heating costs. Pay special attention to attics, walls, basements, and areas around windows and doors.

4. Seal air leaks and drafts

Cold air entering through gaps around windows, doors, chimneys, and utility openings can increase fuel usage. Weatherstripping and caulking are simple, cost-effective ways to improve efficiency.

5. Schedule annual heating system maintenance

A well-maintained heating system operates more efficiently, uses less fuel, and is less likely to experience unexpected breakdowns during peak winter months.

6. Take advantage of natural heat

On sunny days, open curtains and blinds to let natural sunlight warm your home. Close them at night to help retain heat.

Thank you for your continued trust in Noonan Energy. We sincerely appreciate the opportunity to serve you and your family. If you have questions about your account, fuel usage, service plans, or payment options, please don't hesitate to contact us. We are here to help.

The Noonan Energy Team