

GENERAL CONDITIONS

1. This agreement is between the customer and Noonan Energy herein referred to as the Company. This agreement will automatically suspend if the customer ceases to pay for repaired parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the gas heating system and associated equipment unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.

2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Gas Heating Comfort Plan invoice. This agreement is effective for a 12 month period and will automatically renew.

3. Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1.5 times the normal business hours rate with a minimum of one hour of labor.

4. Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as NO heat, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, will be billed at our standard overtime rates.

5. This agreement does not cover repair or service of equipment damaged due to fire, flood, lightning, freeze-up, acts of God, or civil disturbance.

6. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

7. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

8. The 15% parts and labor discount associated with the Gas Heating Comfort Plan is only eligible toward the replacement of existing parts and required labor of the current heating system in place. The discount will not be valid toward parts and labor associated with upgrading equipment, converting energy sources, or new equipment installations.

9. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.



EXCEPTIONAL GAS SERVICES

For Natural Gas or Propane Systems

A Full Service Home Comfort Company

(800) 343-8829
www.noonanenergy.com

GAS HEATING COMFORT PLAN

(Natural Gas or Propane Systems)

\$199.95 Annually

Includes the following benefits:



Gas Safety Inspection and Efficiency Tune-Up

A certified and highly trained Noonan Energy Service Technician will conduct a safety check of the heating system based upon industry best practices.



Increases Efficiency



Lowers Energy Bills



Prolongs System Lifespan



15% Discount on Labor & Parts

Customers will receive a 15% discount off all parts and labor charges related to repair work on your system during normal business hours (Monday - Friday 8am to 4:30pm excluding holidays). Discount does not apply to a system replacement.



Priority Service

Gas Heating Comfort Plan customers receive priority scheduling for any unexpected issue that may occur. Rest assured that we will be there for you during the coldest days of winter and all year round if you should ever need us.



Improved Indoor Air Quality

ADDITIONAL WATER HEATER COMFORT PLAN

\$69.95 Annually

Includes the following benefits:



System Efficiency Tune-Up

Must be done in conjunction with the heating system. See details under Gas Heating Comfort Plan.




15% Discount on Labor & Parts

Customers will receive a 15% discount off all parts and labor charges related to repair work on your system. Discounts do not apply to system replacements.



New Equipment Installations

As new advancements in gas equipment continue to be introduced, there are more and more ways for you to heat your home more effectively and efficiently. Only Noonan Energy customers enrolled in a Gas Heating Comfort Plan are eligible for a \$200 discount toward a new heating system.



\$200* TOWARD A NATURAL GAS OR PROPANE HEATING SYSTEM INSTALLATION

*Save coupon for \$200 toward your next natural gas or propane heating system installation. Cannot be combined with other offers. Limit one per customer. Coupon only valid for equipment sold and installed by Noonan Energy.

NOONAN ENERGY SERVICES

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| Heating Oil | Heating & Air Conditioning |
| Diesel | Heat Pumps |
| Kerosene | Indoor Air Quality |
| Water Heaters | Energy Audits |
| Plumbing Services
MA Plumbing Master
License #12826 | Electrical Services
License #22552 A |

Ensure your home comfort year round.
Call (800) 343-8829 today to enroll!

