

Dear Customer:

August 2018

Since 1930, we have taken pleasure in providing you and your family with a reliable, local, family owned and operated home heating company. We understand the importance of providing dependable and efficient service and pride ourselves in having built lifelong relationships with our customers. Our commitment to you and to the local communities that we serve has encouraged us to partner with the Noonan Energy family in order to continue to provide the best energy services.

The Borsari family has had a long-term business relationship with the Noonan family, not just because of our shared commitment to our customers and our communities, but also because Noonan Energy is a local, 5th generation family run business deeply rooted in the Pioneer Valley. Noonan Energy offers its customers a variety of home heating, cooling, plumbing and electrical services as well as the most up to date technology and efficiency options the energy field has to offer at competitive prices.

We are confident that this transition will provide you with the same reliable and committed service, as well as additional options to satisfy your home comfort needs. We give you our word that throughout this merger, delivery and account information will remain the same and our helpful and courteous staff will be available to assist you with any questions that may arise.

As of August 1, 2018, our new office will be at 86 Robbins Road, Springfield, MA so feel free to stop by as we would love to say hello. You will continue to see Tom and Rick as well as some new friendly faces providing you with the same excellent service you have come to expect. While we are merging our oil delivery and service schedules, you may see either a red or green truck providing your services. Rest assured that they all represent Noonan Energy-Borsari Oil.

The Borsari Family would like to thank you for your patronage and encourage you to contact us by phone, stop in the office or visit us online at www.noonanenergy.com for more information.

Respectfully,

Rick Borsari

Ed Noonan

Tom Borsari

Ted Noonan

Borsari Oil Services, Inc.

Noonan Energy Corp.